Fair Usage Policy is the guidelines for implementation of Global Call Limited's Fair Usage Policy for the provision of mobile services by Global Call Limited to ensure all users will be given a fair opportunity to access to and enjoy the local data network resources of Global Call Limited.

- Once the accumulated local data usage of a customer in the relevant Billing Cycle reached the relevant Fair Usage Data level applicable to the customer at any time during a Billing Cycle, Global Call Limited shall have the right to reduce and restrict the maximum local data access speed to 128kbps
- 2. **"Billing Cycle" of** Global Call Limited refers to the beginning of each month until the last day of that relevant month. The restriction will cease to apply at the beginning of the next Billing Cycle.
- 3. **"Fair Usage Data Level"** varies from customers. It depends on the relevant service plan subscribed by the customers and as specified in the relevant Sales and Services Agreement.
- 4. Depending on the services subscribed, additional data usage charges may apply according to the thereafter usage charges once the customers' data usage exceeds the usage entitlement under the service plan subscribed. In any circumstances, Global Call Limited will not terminate or suspend the data service if the data usage of the customer concerned has exceeded the relevant Fair Usage Data Level.
- 5. In case of dispute relating to this Fair Use Policy, right of interpretation vests in Global Call Limited absolutely whose decision shall be final and binding.
- In case of any conflict between the English and Chinese versions of this Fair Use Policy, the English version shall prevail.

Actual Speeds that customers experience are considerably less than the specifications and will be affected by the device used, locations, network conditions and other extraneous factors

Global Call Limited reserves the right to amend this Fair Use Policy and other terms and conditions of its service at any time without notice, and such revisions shall become effective upon posting on Global Call Limited's website (www.globalcall.com.hk).